

City of Naples CodeRED Emergency Notification System

The City of Naples encourages all property owners and businesses to register their phone contact information with the City's **CodeRED Emergency Notification System**.

CodeRed will allow citizens to register multiple telephone numbers in order to receive messages regarding emergency situations, such a hurricane preparation, evacuation and recovery, lost children, and other health and safety related issues.

The Mayor or City staff is able to communicate time-sensitive messages using the CodeRED system's robust dialing infrastructure. This allows calls to be delivered seconds after City officials launch a message. Additionally, the City has the ability to target notifications geographically, only notifying those citizens and businesses impacted by an emergency situation. Therefore, notices may be directed throughout the City of Naples, or to a single block or neighborhood.

While CodeRED's existing database of phone numbers should include all residential phone numbers, the database may not include mobile, business, or "second home" phone numbers unless previously registered on the City's website. These additional numbers are important, especially if one does not reside in Naples full-time, or if citizens evacuate the area and must rely on their mobile phone for communications.

City residents who previously registered their phone numbers with DeltAlert or CodeRED should have their number in the CodeRED database. However, all residents and property owners of the City are encouraged to update their existing information and enroll additional contact information through the City's enrollment page. To ensure inclusion in the CodeRED database, we ask residents and property owners to visit the City's website at www.naplesgov.com and click on the CodeRED logo in the right corner. Citizens are encouraged to provide their home, mobile and business phone numbers, and the phone number of other locations where they may reside (seasonal).

The attachment offers instructions to register contact information for the CodeRED system through the City of Naples website.

For those who may require assistance or who may not have internet access, please contact Tamika Seaton at 239-213-1000 or by emailtseaton@naplesgov.com